

CGRS Application - Feature #187

CGRS Project request_V1.0

09/17/2020 11:20 AM - Ravi

Status: Closed	Start date: 09/17/2020
Priority: Normal	Due date:
Assignee: Rajkumar	% Done: 0%
	Estimated time: 0.00 hour
	Spent time: 0.00 hour
Project categorization:	
Description As per principal's requirement, need to create an application to manage end-to-end customer complaints. Complaint should be lodged from multiple points- by customer/branch, etc.	

History

#1 - 09/19/2020 10:42 AM - Krutika

- File Customer Grievance Portal-brd.pptx added
- Tracker changed from Bug to Feature
- Status changed from New to In Progress

Please find the BRD for the CGRS portal. Please let me know if any changes are to be made.

#2 - 09/19/2020 02:38 PM - Ravi

- Status changed from In Progress to Approved
- Assignee changed from Krutika to Payodhi

Have gone through the document, we can proceed.

Payodhi, pls do the needful.

#3 - 09/19/2020 05:10 PM - Payodhi

- Subject changed from CGRS Project request to CGRS Project request_V1.0
- Assignee changed from Payodhi to Rajkumar

Team- pls proceed with development

#4 - 09/21/2020 12:07 PM - Rajkumar

- File CGRS-Sprint.xlsx added
- Status changed from Approved to In Progress

Please find the sprint plan for CGRS portal, as discussed

#5 - 11/06/2020 11:46 AM - Rajkumar

- Assignee changed from Rajkumar to Shubham

Shubham,
development were done, requesting you to start functional test on below URL.

URL: <https://cgrs.nocpl.in>

#6 - 11/07/2020 01:12 PM - Shubham

- Assignee changed from Shubham to Rajkumar
- File Functional_TC_CGRS.xlsx added

Have completed testing, we can go ahead with the demo

#8 - 11/08/2020 10:21 AM - Rajkumar

- File *TC_NOCPL_CGRS.xlsx* added

Team, Security testing also done.

I have scheduled a demo with concerned heads for the CGRS portal. Will share meeting details.

#9 - 11/08/2020 02:48 PM - Payodhi

- Assignee changed from Payodhi to Rajkumar

#11 - 11/09/2020 12:29 PM - Rajkumar

- Assignee changed from Rajkumar to Payodhi

Dear sir,

Requesting your approval for deploy on production server.

#12 - 11/09/2020 02:48 PM - Payodhi

- Status changed from *In Progress* to *Approved*

Yes. Pls deploy on production

#13 - 11/09/2020 06:32 PM - Rajkumar

- Status changed from *Approved* to *Closed*

Dear sir,

Same has been deployed on production

#14 - 11/09/2020 11:00 PM - Payodhi

- File *Release_Document_CGRS_V 1.0_.docx* added

Files

Customer Grievance Portal-brd.pptx	72.7 KB	09/19/2020	Krutika
CGRS-Sprint.xlsx	10.9 KB	09/21/2020	Rajkumar
Functional_TC_CGRS.xlsx	22.3 KB	11/07/2020	Shubham
TC_NOCPL_CGRS.xlsx	25 KB	11/08/2020	Rajkumar
Release_Document_CGRS_V 1.0_.docx	40.2 KB	11/09/2020	Payodhi